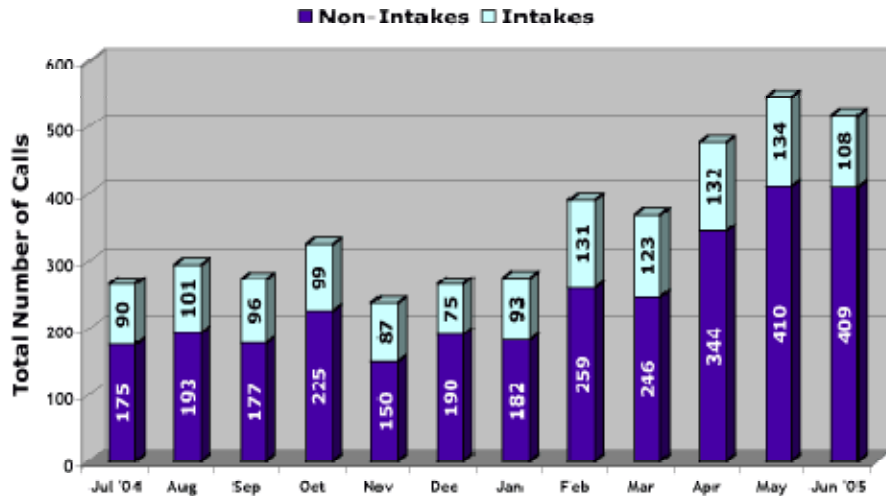


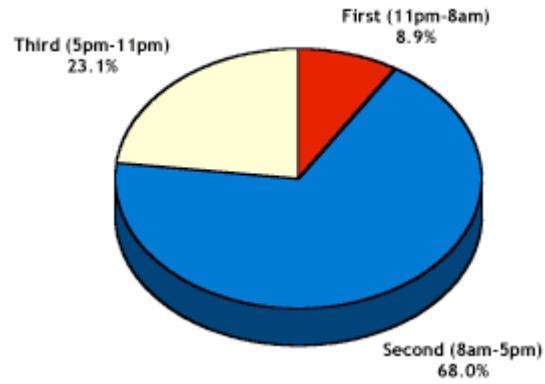
**INDIANA PROBLEM GAMBLING REFERRAL
LINE STATISTICS
July 1, 2004 - June 30, 2005**

Total Number of Calls	4,229
-----------------------	-------

Month	Intakes	Non-Intakes	Total
July '04	90	175	265
August	101	193	294
September	96	177	273
October	99	225	324
November	87	150	237
December	75	190	265
January	93	182	275
February	131	259	390
March	123	246	369
April	132	344	476
May	134	410	544
June '05	108	409	517
	1,269	2,960	4,229



Calls by Shift		
11pm-8am	113	8.9%
8am-5pm	863	68.0%
5pm-11pm	293	23.1%

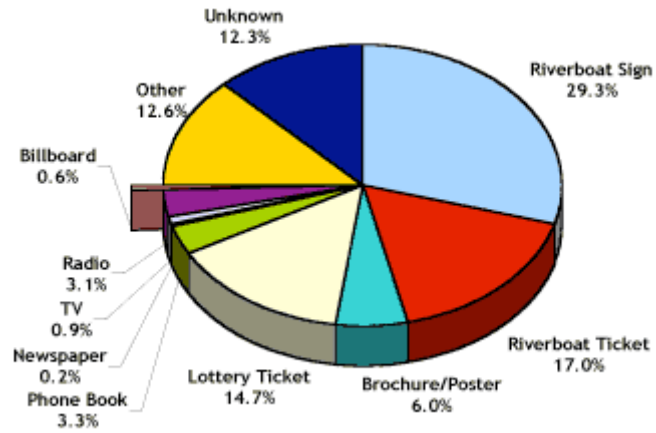


Request for Assistance		
Treatment for Self	913	71.9%
Treatment for Other	290	22.9%
Other	66	5.2%

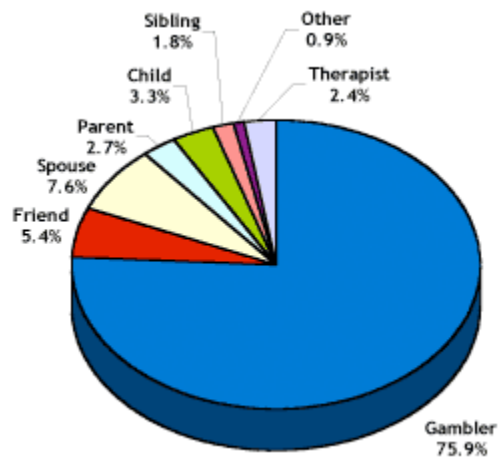


Result of Call		
Referred	647	51.0%
Transferred	455	35.9%
Not Applicable	167	13.2%

Caller Referral Source		
Riverboat Sign	372	29.3%
Riverboat Ticket	216	17.0%
Brochure/Poster	76	6.0%
Lottery Ticket	186	14.7%
Phone Book	42	3.3%
Newspaper	3	0.2%
TV	11	0.9%
Radio	39	3.1%
Billboard	8	0.6%
Other	160	12.6%
Unknown	156	12.3%

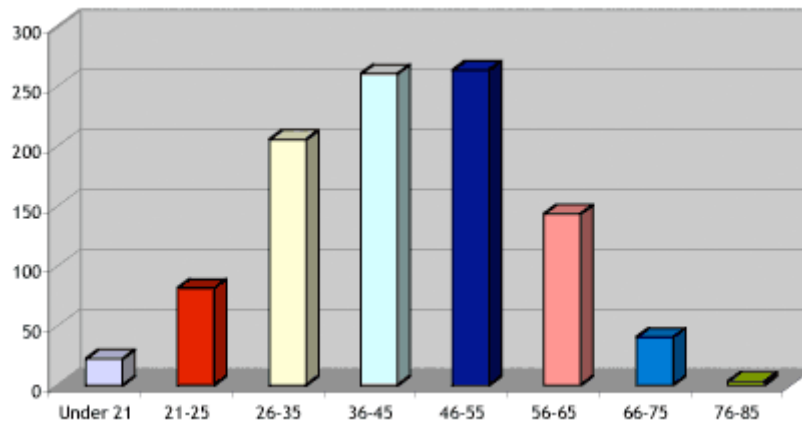


Caller Profile		
Gambler	963	75.9%
Friend	69	5.4%
Spouse	96	7.6%
Parent	34	2.7%
Child	42	3.3%
Sibling	23	1.8%
Therapist	12	0.9%
Other	30	2.4%

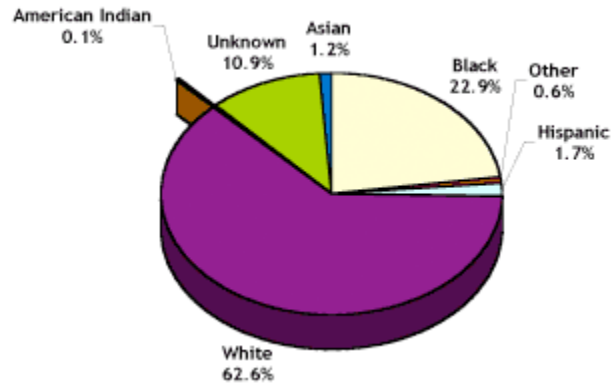


Caller Gender		
Female	653	51.5%
Male	615	48.5%
Unknown	1	0.1%

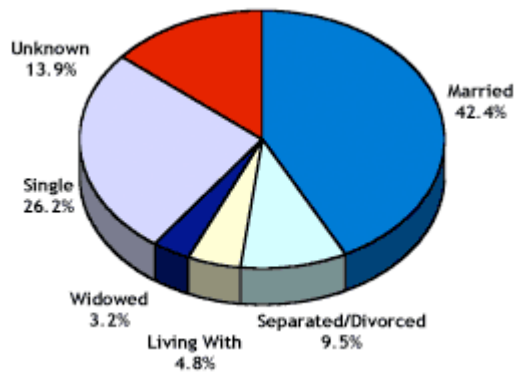
Caller Age		
Under 21	22	1.7%
Age 21-25	81	6.4%
Age 26-35	205	16.2%
Age 36-45	260	20.5%
Age 46-55	263	20.7%
Age 56-65	143	11.3%
Age 66-75	40	3.2%
Age 76-85	3	0.2%
Unknown	251	19.8%



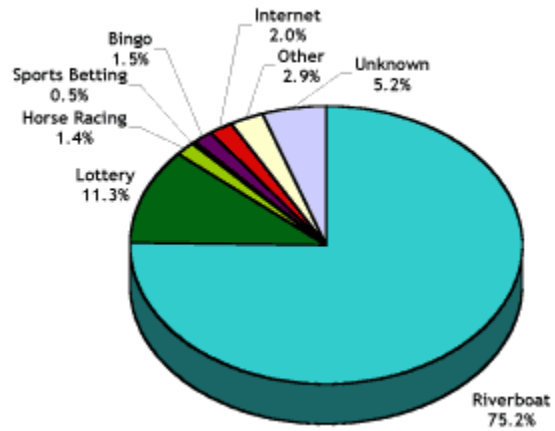
Caller Ethnicity		
Black	290	22.9%
White	795	62.6%
Hispanic	22	1.7%
Asian	15	1.2%
American Indian	1	0.1%
Other Ethnicity	8	0.6%
Unknown	138	10.9%



Caller Marital Status		
Single	333	26.2%
Married	538	42.4%
Separated/Divorced	120	9.5%
Living With	61	4.8%
Widowed	41	3.2%
Unknown	176	13.9%



Primary Gambling Reference Identified by Caller		
Riverboat	954	75.2%
Lottery	144	11.3%
Horse Racing	18	1.4%
Sports Betting	6	0.5%
Bingo	19	1.5%
Internet	25	2.0%
Other	37	2.9%
Unknown	66	5.2%



Caller Annual Household Income		
Under \$15,000	133	10.5%
\$15,000 - \$24,999	121	9.5%
\$25,000 - \$34,999	172	13.6%
\$35,000 - \$49,999	166	13.1%
\$50,000 - \$74,999	185	14.6%
Over \$75,000	155	12.2%
Unknown	337	26.6%

Samples of Caller's Presenting Problem

Caller ready to quit gambling and wanted information re: self-exclusion and GA. Caller also alcoholic in recovery.

Caller goes to riverboat. Won \$2,400.00 in beginning 3 years ago. Kept going after that. Has lost \$5,000.00 in last 3 months. Feel this is becoming a bigger problems than it should be.

Caller seeking help to stop gambling, primarily playing casino slots. Has not fully disclosed to her husband about how bad it is.

Caller states that she and one of her best friends have been gambling very heavy at the casino. Caller admits that she missed two days of work this week due to gambling. Caller wants to seek out treatment, will encourage friend to come as well.

Caller reports that her mother gambles daily. Can't make payments on her house. Family is very concerned.

Caller states his wife left him because of his severe gambling problem. He lost his car and home as well. Caller is currently staying with his mother. He would like some help for his gambling.

Caller is a 65 year old African American female who is 80,000 in debt due to gambling.

Caller is a compulsive gambler. Wants help. Caller said she's spent all her savings, and her home is in foreclosure. Husband recently move out due to her gambling.

Caller states she desperately needs help. She is in the process of losing her home and her children because of her severe gambling problem.

Caller has a friend who is a trader who has lost \$100,000+. Major problem w/wife & 3 kids. Losing everything. \$500,000 in the hole with no signs of stopping. Friends concerned & thinking of having one of the wives call his wife.

Caller reports that he has been spending all of his money on gambling and has had to file for bankruptcy on three different occasions.

Caller reports that her gambling has gotten out of control to the point of her having some dire financial problems. Reports that she has checks out there that she has written that she can no longer cover.

Caller reports that she plays the lottery, mostly scratch off tickets. States that her marriage is in trouble because of her gambling and that she owes money to stores where she has bought tickets. Tries to stop but lottery tickets are sold everywhere.

Caller reports he is currently homeless and in debt due to gambling. Caller has been buying lottery tickets and frequenting the casinos for years. Caller has self-excluded from Bel Terra and Argosy Casinos, then he started going to the Grand Victoria Casino. Caller has filed Chapter 13 and still owes other family members/friends.

Caller reports that her stepmother has a gambling problem & says she wants to quit. Embezzled money & has huge debts due to gambling. Marriage is being affected as well.

Caller reports that her son-in-law gambling and just put money on her credit card. Put her name on application for credit card. Just married to daughter in May

Caller reports that she loves to go to a bar and play the machines and gets carried away and stays until her money is gone. She reportedly lost \$1,000 last night.

Caller said he's spending all of his bill money, wants number for self-exclusion. Not in debt, but is spending all his money on gambling. Feels it is getting out of control.

<p>Caller reports that she has been taking money from her husband's savings account and getting money off of his credit card. Reports that she doesn't know how to tell him.</p>
<p>Caller requesting help - in debt, filed for bankruptcy. Clean from alcohol for over 10 years, now gambling compulsively.</p>
<p>Caller reports that her daughter (42) is gambling out of control. Has been bankrupt due to gambling. Mom called psychiatrist that was treating daughter but did not know she was gambling. Caller will not bail her out. Has payday loans and bad checks.</p>
<p> </p>
<p>Caller said she's using credit cards to gamble with, and going into debt fast. Husband just found out and told her she has to get help. Michigan caller.</p>

<p>Sample's of Caller's Presenting Problem</p>
<p>Caller states he has been in GA, but stopped attending meetings. Has started gambling again and can't stop. Relocated to a new area and was clean for two years. Craps, illegal gambling, etc.</p>
<p>Caller states that he needs help. Has been gambling at the boats in both Indiana and Illinois. Problem is getting worse. Wanted to talk about resources that would help him.</p>
<p>Caller reports that her husband has gambled away the family business daily proceeds for the past two days in a row. Has promised to stop in past, but never does. Caller told me she just made an appt with a counselor, and also got info on GamAnon off the website and will be going to a meeting.</p>
<p>Caller reports that her husband has a gambling problem which is causing harm to the marriage. She phoned to find out what help he can receive and she will have him phone the helpline when she confronts him on his gambling problem.</p>
<p>Caller states he isn't in debt from gambling - but sees his savings are dwindling and that all of his extra money goes into the riverboat. Wants to put a stop to the problem now.</p>
<p>Caller is a 65 year old female that has been gambling for the past 10 years and feels she is beginning to have a problem.</p>
<p>Caller reports his friend's boyfriend is a big shot executive that gambles on sporting events. Caller reports the gambler earns over \$300,000 a year, but has spent over \$200,000 gambling this year. Gambler is in debt and opens credit cards accounts in his girlfriend's name.</p>
<p>Caller was at Indiana casinos tonight and spent bill money and savings. Caller's son was killed two years ago and she gambles to escape accepting his death. Caller self excluded tonight and wants literature mailed and GA meeting information in her area.</p>
<p>Caller reports that he is truck driver and has developed a problem with lottery machines at truck stops. He lost his paycheck at a truck stop today.</p>
<p>Caller is a 52 year old female who is losing her home due to gambling and requesting help.</p>
<p>Caller is a 20 year old male who has been spending about \$800.00 a month on scratch off tickets.</p>
<p>Caller reports that her husband admitted he has a gambling problem. She left him in April. Came back last week. Looking for help for husband and support for herself.</p>
<p>Caller is gambling out of control. Leaving work to gamble. Reports it has been a problem for a long time. Wants help.</p>

Caller states she and her sister frequently play bingo and they sometimes attend the riverboat. Caller states she saw this number on a riverboat ticket and wants to link up with free supportive services.

Caller reports being about to lose everything due to gambling. Credit is destroyed. "I wish I could just start over with a clean slate. I want to pull myself back up but it's difficult because I am so far down.

Caller states that he has a friend who has a gambling problem and needs advice on how to help him.

Caller states he just discovered that wife is embezzling money from their business to gamble.

Caller is seeking a therapist for his family. Wife (gambler) has torn family apart. She has been hospitalized.

Caller reports gambling is out of control - close to \$100,000 in debt due to gambling. \$25,000 of this debt is owed to the IRS who are moving forward to collect the back due taxes. Fearful of jail.

Caller has been gambling for 2 years. Caller and her spouse play the slot machines at local casinos. Caller's father died six months ago and caller has a lung condition which limits her daily activity. Caller reports her husband is a recovering alcoholic and works long hours. Caller gambles because this is one of the few things they can do together. Caller wants treatment options in her area.

Caller states she is a single mother of two children and has a hard time making ends meet. Caller states she and her family have a long history of excessive gambling. Caller states she is in massive debt, bills are behind, and doesn't know what to do- wants to explore history of excessive gambling. Caller states she is in massive debt, bills are behind, and doesn't know what to do- wants to explore treatment.

Caller says she has lost so much money. Husband has bailed her out and now wants her to leave. Lost 50,000